

**Administration of the Maryland Energy Assistance Program (MEAP)  
and The Electronic Universal Service Program (EUSP)  
FIA/OHEP-21-007-S**

**QUESTIONS AND RESPONSES #3**

Question 5: Regarding Section 3.5.1 B 2) Redundancy, Data Backup and Recovery, it states that we have to be able to continue operating and we have to be relocated to a building at least 100 miles away. Does that pertain to the counties? Because we do not house the data. We have contingency plans in case of fire, floods and other emergencies but not any to have to relocate over 100 miles.

**Response: Section 3.5.1 B. 2) Redundancy, Data Backup and Disaster Recovery is being revised. See Amendment #2 for the revised distance required.**

Question 6: In Section 3.6.1. D Cyber Security/Data Breach Insurance contractors are to maintain a minimum coverage of \$10 million per occurrence. We currently have coverage up to \$1 million and increasing that to meet the new \$10 million minimum is quoted as a \$100,000 increase in coverage costs. Could you please clarify on this?

**Response: Section 3.6.1.D. Cyber Security/Data Breach Insurance is being revised. See Amendment #2 for the revised amount required.**

Question 7: Is it the intent of DHS for us to calculate that cost of insurance coverage into our budget?

**Response: The solicitation requires the submission of attachment B. Attachment B is used to calculate the offeror's total proposed price to comply with the requirements of the solicitation.**